



Transportation DEPARTMENT

3710 Matt Highway • Cumming, Georgia 30028 • Telephone 770.888.1234 • Fax 770.888.1289
www.forsyth.k12.ga.us/transportation

July 24, 2023

Forsyth County Schools Parents & Students--

Greetings & Welcome Back! We hope that you have been able to enjoy a fantastic summer with family and friends, and we are excited that the first day of the 2023-24 school year is almost here. Please know that our staff in the FCS Transportation Department has been working diligently to make sure we are ready to roll on the first day of school for our students, schools, families, and community.

First, I want to assure our community that we are doing everything we can to reach our goal of providing safe, timely, and effective school bus service to all of our Forsyth County Schools students & families this year. A continued reality we face as the 2023-24 school year starts is the impact our current economy has had on our ability to recruit, hire, and retain full-time professional school bus drivers. Although we will continue to focus on filling every school bus driver position with a full-time driver, we will be starting the year with a school bus driver shortage and many of our bus routes being driven by fully qualified, trained, experienced substitute bus drivers. We have also been required to make adjustments to many of our bus routes/bus stops as we find opportunities to maximize our available resources (drivers, buses, and time) to serve all of Forsyth County's students & families. This may mean that you may see changes to long-standing drivers, routes, and bus stops that are familiar to you & your family. We are working to minimize these changes as best we can, but also realize that the adjustments we have been required to make are necessary for our team to achieve our goal for ALL students, families, and schools.

As we start the year, we ask that you be patient and supportive as our drivers get to know your child and establish expectations & routines designed to deliver your child to & from school safely every day. As it is every year, the first three weeks of school is a learning process both for our drivers and for the many of FCS students that have never ridden a Forsyth County school bus.

We will do all that we can to quickly establish a dependable bus schedule for all of our students & families. Please know that our first priority is to start the school year making sure we are keeping your child safe & secure on the bus at all times. During the first few weeks of school, that means making sure all of our students are on the correct bus before they leave the school campus, ensuring that students are getting on & off the bus at the correct stops during the route, teaching students safe riding habits when entering, riding & exiting the school bus, and making sure our bus drivers are able to manage safely the traffic & road construction delays that they will experience from time-to-time on Forsyth County roads.

Three Level School Bus Transportation Schedule

Forsyth County Schools currently uses a three-level system to transport students to & from school on the school bus. Level One services the Elementary I schools listed below, Level Two services the Elementary II schools listed below & all FCS High Schools, and Level Three services all FCS Middle Schools.

Level	Schools	School Start Time	School End Time	Early Release
Level One	Elementary I*	7:40am	2:20pm	11:50am
Level Two	Elementary II**	8:20am	3:00pm	12:30pm
	High School	8:25am	3:40pm	12:55pm
Level Three	Middle School	9:00am	4:15pm	1:30pm
	<i>Alliance Academy of Innovation</i>	<i>9:00am</i>	<i>3:05pm</i>	<i>12:20pm</i>

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***Elementary I Schools:** Big Creek ES, Brandywine ES, Brookwood ES, Chattahoochee ES, Chestatee ES, Coal Mountain ES, Cumming ES, Haw Creek ES, Kelly Mill ES, Matt ES, New Hope ES, Poole's Mill ES, Settles Bridge ES, Sharon ES, Shiloh Point ES, Vickery Creek ES

****Elementary II Schools:** Dave's Creek ES, John's Creek ES, Mashburn ES, Midway ES, Sawnee ES, Silver City ES, Whitlow ES

The First Few Weeks of School—What You Can Expect

During the first two weeks of school, most of our bus routes will experience delays. In the morning, please make plans for your child to arrive at the morning bus stop at least **5-10 minutes** before the assigned bus stop pick-up time, and to remain at your assigned bus stop until the bus arrives. Although a bus may be running late, FCS Transportation will provide bus service to all assigned bus stops every single day. We may have a number of bus routes later than their expected schedule by 35-45 minutes. Before leaving our schools in the afternoons, our drivers and school administrators will be making sure that all students are riding the correct bus home. We are also taking the time to explain & practice safe habits when entering, riding, and exiting a school bus. We will also have many students who will be returned to school because they get on the wrong bus or miss their assigned bus stop. We will do our best to work with your child's school to communicate any delays longer than 15 minutes to you.

For Weeks 3-4 (through Labor Day weekend), most routes will have established a fairly reliable drop-off schedule and late buses should become the exception rather than the rule. Isolated bus routes may be later than their expected schedule by 25-35 minutes. At this point, most students are effectively loading & unloading at the school and are starting to practice safe riding habits. However, we will have a larger number of students than normal who have to be returned to school because they get on the wrong bus or miss their assigned bus stop. We will do our best to work with your child's school to communicate any delays longer than 15 minutes to you.

After the Labor Day holiday, we expect to have established a regular, dependable routine, both at the school and at our bus stops. Nearly all our buses should be arriving when expected, both to the school and at the stop. Most of our routes & levels should be running on the regularly scheduled pick up & drop off times. We may have isolated bus routes later than their expected schedule by 15-25 minutes. Students will be practicing safe riding habits independently, and students on wrong buses and missing their bus stops will become the exception rather than the rule. We will do our best to work with your child's school to communicate any delays longer than 15 minutes to you.

How Can You Help Us?

If your child is going to ride the school bus regularly, please make sure they ride from the first morning and continue to ride consistently through the first three weeks of school. Talk with them about which bus to ride and teach them to get off **ONLY** at their assigned bus stop. Help your child learn to recognize your assigned bus stop, and teach your child to ask the driver for help any time they are confused or uncertain. With you as our partner, your child will learn what to do more effectively if you help us establish the bus riding routine early and allow them to develop good riding habits by consistently riding the bus.

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Please take the time to find the approximate time for the bus stop and have your child at the morning stop at least 5-10 minutes early. Check with the driver to confirm the “scheduled bus stop time” for your child’s bus stop, and have your child to the stop at least 5-10 minutes early every day.

We also ask that you use the S.O.A.R. resources available on the FCS Transportation website that we use to teach our students to be Safe, Ordery, And Respectful (**S.O.A.R.**) on the school bus. Help us teach your child about safe walking, waiting and school bus riding behaviors. You can find these resources on the FCS Transportation Department webpage by clicking on the **School Bus Safety Brochure** link. We know that we cannot successfully protect your child--and all of the children who ride the bus with your child—without the support of our parents and community!

Finding 2023-24 Bus Route, Bus Stop & Pick-Up Information

If you want to find your child’s bus transportation information online, you have two main options:

- Log into FCS Infinite Campus Parent Portal, select your child, and then click open the Transportation heading from the menu to see morning & afternoon bus route information for your child.
- Go to the Forsyth County Schools website at www.forsyth.k12.ga.us, click on the Departments heading and select Transportation to go to the FCS Transportation home page. Once on the Transportation home page, select and click on the Bus Routes heading to access the Bus Route Information page. Once on this page, you can click to open either I agree, continue to 2023-24 Bus Route Maps to see a Forsyth County map identifying bus stops or Parent Portal to see bus route & stop information without a map.

If you have any other questions or issues regarding your child’s bus route, ride, or stop, please contact the FCS Transportation District Supervisor serving your child’s school or an administrator at your child’s school. Our supervisor’s names & contact information are provided below:

<u>FCS Supervisor</u>	<u>E-Mail</u>	<u>Schools Served</u>
Chris Adams	cadams@forsyth.k12.ga.us	Johns Creek ES, Settles Bridge ES, Sharon ES, Riverwatch MS
Deanna Bowen	dbowen@forsyth.k12.ga.us	Kelly Mill ES, Sawnee ES, Hendricks MS
Marni Cleveland	mcleveland@forsyth.k12.ga.us	Big Creek ES, Shiloh Point ES, Whitlow ES, Piney Grove MS
Jennifer Cox	jcox@forsyth.k12.ga.us	Coal Mountain ES, Silver City ES, N. Forsyth MS, N. Forsyth HS
Pam Gilbert	pamelagilbert@forsyth.k12.ga.us	Brookwood ES, Dave’s Creek ES, S. Forsyth MS, Lambert HS
Rebecca Pruitt	rpruitt@forsyth.k12.ga.us	Cumming ES, Otwell MS, Forsyth Central HS, Alliance Academy
Gretchen Higgins	ghiggins@forsyth.k12.ga.us	Chattahoochee ES, Chestatee ES, Little Mill MS, East Forsyth HS
Don Parmele	dparmele@forsyth.k12.ga.us	Haw Creek ES, Mashburn ES, Lakeside MS, S. Forsyth HS
William Phillips	wphillips@forsyth.k12.ga.us	Matt ES, Poole’s Mill ES, Liberty MS
Chris Starkey	cstarkey@forsyth.k12.ga.us	Brandywine ES, Midway ES, DeSana MS, Denmark HS
Kelly Dawson	kdawson@forsyth.k12.ga.us	New Hope ES, Vickery Creek ES, Vickery Creek MS, West Forsyth HS
Leslie Horton	lhorton@forsyth.k12.ga.us	<u>South Area Special Education Transportation</u> Big Creek ES, Brookwood ES, Dave’s Creek ES, Haw Creek ES, Johns Creek ES, Mashburn ES, Settles Bridge ES, Sharon ES, Shiloh Point ES, Whitlow ES, Lakeside MS, Piney Grove MS, Riverwatch MS, South Forsyth MS, Lambert HS, South Forsyth HS

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Penny Martin

pmartin@forsyth.k12.ga.us

North Area Special Education Transportation

Chattahoochee ES, Chestatee ES, Coal Mountain ES,
Cumming ES, Matt ES, Poole's Mill ES, Silver City ES, Liberty MS,
Little Mill MS, North Forsyth MS, Otwell MS, Forsyth Central HS,
North Forsyth HS

Sheila Trowell

strowell@forsyth.k12.ga.us

West Area Special Education Transportation

Brandywine ES, Kelly Mill ES, Midway ES, New Hope ES, Sawnee ES,
Vickery Creek ES, DeSana MS, Hendricks MS, Vickery Creek MS,
Denmark HS, West Forsyth HS

We hope that you and your child have a wonderful start to a successful school year. Please know that FCS Transportation remains dedicated to providing safe, timely, and effective school bus transportation to you & your child. We look forward to serving your family this year.

Sincerely,

Mike Satterfield

Mike Satterfield
Director of Transportation
Forsyth County Schools

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